

NYISO Market Training Course Options

Nicolé K. Grottoli

Senior Market Trainer

New York Independent System Operator

Customer Support Focus Group Meeting

July 22, 2014

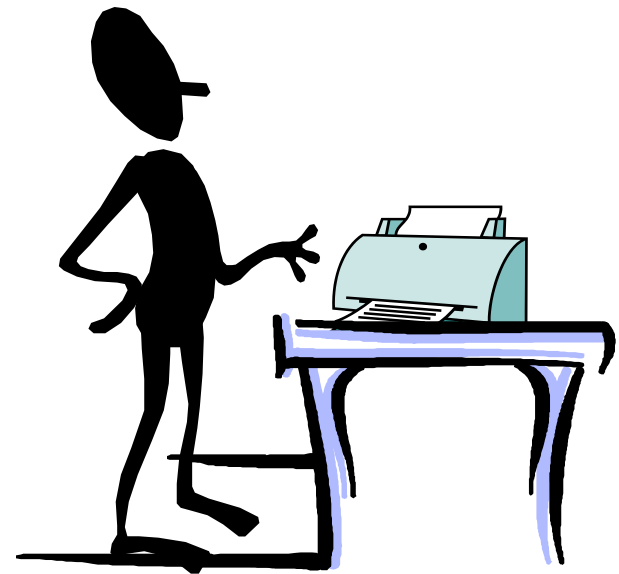
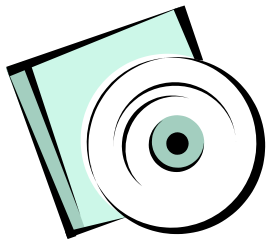
Rensselaer, NY

On-site Training Courses

- ◆ **Market Overview**
- ◆ **NY Market Orientation Course (NYMOC)**
- ◆ **Generating Availability Data System (GADS) Course**
- ◆ **Accounting & Billing Workshop**
- ◆ **Decision Support System (DSS) Intermediate Course**
- ◆ **Advanced ICAP Course**

Course Materials

- ◆ **CD (complimentary with course fee)**
- ◆ **Bound copy (by request for a fee)**
- ◆ **Bring a printed copy (at your own cost)**



WebEx Courses (partial list)

- ◆ New/enhanced applications
 - *Credit Management System (CMS)*
 - *ICAP Automated Market System*

- ◆ Market Rule changes
 - *FERC Order 755 - Regulation Service*
 - *New Capacity Zone*

- ◆ Project Support
 - *eTariff Web Viewer*
 - *Joint Energy Scheduling System (JESS)*

Narrated / Self-guided Courses

- ◆ Introductory DSS Courses
- ◆ ICAP Reference System
- ◆ LBMP
- ◆ Transmission Congestion Contracts (TCC)
- ◆ Virtual Trading

Self-Learning Online



The Self-Learning Online section offers Narrated courses capable of being completed from home or work, at your own pace and at no cost. Visit this section to begin your self-paced learning anywhere, anytime!

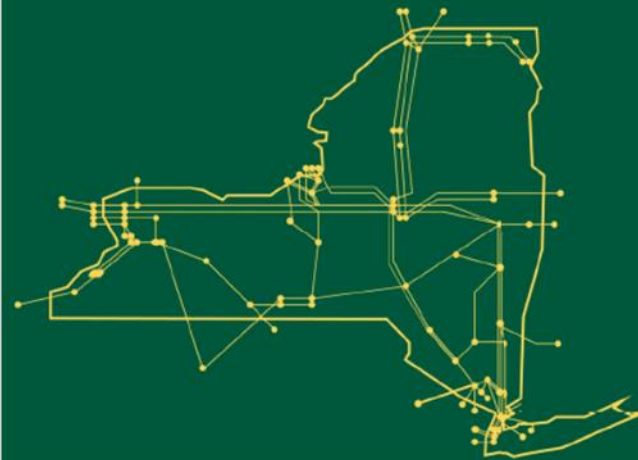
Your Feedback...

- ◆ Enhancements to current offerings

- ◆ New courses
 - *New topic*
 - *Advanced topic of an existing course*

- ◆ Course Registration

The New York Independent System Operator (NYISO) is a not-for-profit corporation responsible for operating the state's bulk electricity grid, administering New York's competitive wholesale electricity markets, conducting comprehensive long-term planning for the state's electric power system, and advancing the technological infrastructure of the electric system serving the Empire State.



www.nyiso.com